Windows® 10 Compatible Support Statement Template

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Microsoft Confidential
Microsoft understands that compatibility matters to developers. Independent Software Vendors ("ISVs") and developers want to ensure that their applications will run as expected on all supported versions of Windows. And businesses want to ensure that the applications they have paid for will continue to work. We know that supportability is the primary criteria for purchase decisions by IT professionals in business organizations.
This support statement template is intended to assist ISVs with communicating statements of support for commercial applications, to IT Professionals responsible for deploying Windows 10. It is expected that the information provided in this template will be made available to the public via your website, and will be linked to in the listing of your application in the Ready for Windows directory - https://www.readyforwindows.com. The information contained in this template is provided by you as a means to communicate information about your product to your customers. It is intended as a guideline to clearly communicate support for Windows 10, but can be customized to meet your needs for declaring support. Microsoft neither endorse nor assume responsibility for your linked website or its content and/or the accuracy of your support statement.

For more information about Windows compatibility and supportability, go to https://developer.microsoft.com/en-US/windows/desktop/app-compatibility. Learn about the servicing options for Windows 10 updates and upgrades - referred to as Current Branch (CB), Current Branch for Business (CBB), and Long-Term Servicing Branch (LTSB).
Windows 10 support statement

Option A for an application that matches the Windows support lifecycle
<insert Application name> is supported by <insert ISV name> on the following editions of Windows 10 – <insert Windows 10 Pro, Windows 10 Education, and/or Windows 10 Enterprise>. <Insert application name> is supported on the in-market supported servicing branches of Windows 10 including - Current Branch, Current Branch for Business and the following Long-Term Servicing branch(es) - <insert Long-term Servicing Branch(es)>.

Option B for an application that wishes only to support business desktop customers on Current Branch for Business
<insert Application name> is supported by <insert ISV name> on the following editions of Windows 10 – <insert Windows 10 Pro, Windows 10 Education, and/or Windows 10 Enterprise>. <insert Application name> is supported on the in-market supported Windows 10 Current Branch for Business (CBB) servicing branches only and will be supported for the lifetime of the app until <insert date MM/YYYY>.

Option C for an application that wishes only to support static specialty PC configurations
<insert Application name> is supported by <insert ISV name> on the following editions of Windows 10 – <insert Windows 10 Pro, Windows 10 Education, and/or Windows 10 Enterprise>. <insert Application name> is supported on the following Long-Term Servicing Branch (LTSB) of Windows 10 only - <insert Long-term Servicing Branch(es)> and will be supported for the lifetime of the app until <insert date MM/YYYY>. 
Windows 10 browser support statement

Option A for applications matching the Windows 10 support lifecycle
<Application name> is supported by <insert ISV name> on the following editions of Internet Explorer – <insert Internet Explorer 11, and/or Microsoft Edge> and is supported on all currently supported servicing branches of Windows 10.

Option B for an application that wishes only to support business desktop customers on Current Branch for Business
<Application name> is supported by <insert ISV name> on the following editions of Internet Explorer – <insert Internet Explorer 11, and/or Microsoft Edge>. <Application name> is supported on the in-market supported Windows 10 Current Branch for Business (CBB) servicing branches only and will be supported for the lifetime of the app until <insert date MM/YYYY>.
Technical support

Customers can expect to work with our excellent team of Support Engineers (or System Integrators) who will ensure that <insert application name> is installed and packaged to suit the needs of your business. Customers can find out more information about our technical support services by going to <insert URL>
We’re here to help.

If you have any brand questions or suggestions, or are creating new branded communications, email windowsbrand@microsoft.com.